# Local Authority Performance Indicators 2021

Workshop 23 February 2022

**NOAC Secretariat Presentation** 

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# Introduction

- The team
- A quick run through the Housing Indicators
- All Changes for the 2021 report
- 2 New Indicators
- Timelines/ Next Steps



# **Housing Indicators**

- H1: Social Housing Stock
- H2: Housing Vacancies
- H3: Average Re-letting Time and Direct Costs
- H4: Housing Maintenance Direct Costs
- H5: Private Rented Sector Inspections
- H6: Long-term Homeless Adults



# H1: – Social Housing Stock



- H1 Has 6 different heading in this indicator
- H1:A Imperative that Opening Housing figure in 2021 should match closing figure in 2020
- H1:B Housing data provided by LA's in some cases did not match in all cases the output data provided by the DHLGH
- If there are variances provide the explanation to NOAC as part of your LG Return.

Process for verifying data:

- 1. Data submitted via LG Returns.
- 2. NOAC Secretariat obtained corresponding DHLGH data.
- 3. Variances are queried with the LA.
- 4. Explanations are reviewed with the DHLGH.
- 5. Data is finalised



# H2: Housing Vacancies

Please check with the guidelines and then the NOAC secretariat if you are unsure what to include and exclude.

Please enter number of dwellings and not the percentage of the total number.

All untenanted dwellings are to be included, regardless of the reason for the non-occupation or how long the dwelling has been unoccupied.

The only exception is those dwellings earmarked for demolition that were included in the figure at F of Indicator H1 because the LGReturns system will calculate the % based on the H1E figure less H1F.



# H3: Average Re-letting Time and Direct Costs



There are 2 data sets here, however once you have entered the total amount LG Returns will do the calculation for you.

Full list of what should be excluded is given in the guidelines

Exclude: demountables and halting bays, traveller specific accommodation, family HUBs, stock managed and maintained by AHBs, leased units, dwellings used for non-housing purposes including community use, crèche, estate management, administration, etc. (houses reserved for emergency accommodation are not excluded as they are available for tenanting albeit on a temporary basis).



### H4: Housing Maintenance Direct Costs



Please check that you have entered the total amount as LGReturns will do the % calculation for you.

Expenditure on maintenance includes direct labour, contracted works, plant & machinery and materials costs.

Costs that are not included are listed in guidelines, contact NOAC if unsure.

Exclude expenditure on dwellings being prepared for re-letting as that is included in the data provided for the H3 indicator.



# H5: Private Rented Sector Inspections



From 2020 this data is now being obtained directly from the DHLGH.

There is an additional indicator here and it will be explained in the changes document

All the data coordinator or enterer needs to do is check and approve the figures.



# H6: Long-term Homeless Adults



Data has been consistent in the previous years.

If your homelessness responses are made on your behalf (e.g. Dublin /Galway), you can leave H6 indicator value as Zero with an explanatory note.



# Suggestions to improve data



- Key to the quality of data is using the resources of each LA specifically for housing use housing staff.
- Queries and any known reasons for delays should be sent to the NOAC Secretariat as soon as they arise.
- Turnaround time from LAs should be 48 hours where possible to queries.
- Complicated reconciliations should be provide on excel to the Secretariat instead of in the comments field of LG Returns.
- When entering the data, check last years figure. If there is a large variance, it is likely there is an issue that either needs to be fixed or explained.
- Any iHouse queries should go to the LGMA





# H1F: Number of LA owned dwellings planned for demolition under a D/HLGH approved scheme

*In previous years, H1F collected the following data:* 

No. of LA owned dwellings planned for demolition under a D/HLGH approved scheme.

NOAC are adding a target date for clarity (31/12/2021).

Therefore revised indicator will now be:



No. of LA owned dwellings planned for demolition under a D/HLGH approved scheme **at 31/12/2021**.



#### **H5: Private Rental Inspections**

# In addition to the data that was already provided in previous years there is now a new indicator :

<u>H5 - E</u> Total number of inspections (including re-inspections) undertaken by local authorities.



M1H. Revenue expenditure per capita in 2021 excluding significant out of county / shared service expenditure.

M1H records the expenditure per capita when out of county and shared service expenditure is omitted for the service providers of HAP (Limerick), MyPay (Laois), Dublin Regional Homelessness Expenditure, and Dublin Fire Service (Dublin City).

The explanatory note for M1H last year advised "In this regard only Dublin, Laois and Limerick should have a different figure from M1G."

This was incorrect the table should be populated by Dublin, Laois and Limerick only. The rest should be zero.



The explanatory note will change to: "In this regard only Dublin, Laois and Limerick should report a value other than zero".



#### **M3: Public Liability Claims**

The text has been amended from "Per capita total cost of settled claims for the years 2018, 2019 and 2020." To "Per capita total cost of settled claims for 2021." 2020 was the only year historic data needed to be collected in order to form a trend.

From 2021 forward, only data from a single year will be collected under this heading.





### M4: Overheads

Full overhead costs can be provided and add a comment listing any overheads not included on the NOAC guidelines list.



### 2021 New Test Indicators



• E7: Climate Change which will be collected by LGMA and will be outlined by Dr Bernie O'Donoghue Hynes.

• J5: Economic Development and Fearghal Reidy DOS Cork City Council will bring you through the details on this one.





### Timeline

- Data Coordinators will be notified in advance as soon as the LGReturns system opens in early March.
- Data return deadline of Friday, 29 April 2022.
- Data checking, verification and validation reviews completed by the June/ July 2022
- Expected report publication date: September 2022



# Next Steps

- Opening of LG Returns
- Data Coordinator should arrange for the immediate running of all ICT and other systems reports containing data as at 31 December 2021 (e.g. followers on Twitter).
- NOAC staff available for questions on methodology and tech support. <u>info@noac.ie</u>





# First of the 2 New Indicators



• Dr. Bernie O'Donoghue Hynes – New indicator: E7: Climate Change



Performance Indicators in Local Authorities 2021



#### **New Climate Action Indicators**

#### • Environmental/Waste E7: Climate Change

- Does the LA have a designated Full-time Equivalent (FTE) climate action officer?
- Does the LA have a climate action team?

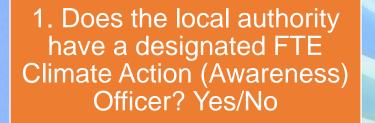
This data will be collected separately by the LGMA and submitted to NOAC

#### LGMA Data Collection for CCMA Climate Action, Transport and Networks Committee

LGMA to gather information relating to 4 Climate Action indicators in March 2022 via LGReturns.

- Request for data will go to DOS Environment (not NOAC Data Coordinators).
- CARO Coordinators will provide assistance/advice to local authorities.

Data relating to the 2 NOAC indicators will be supplied to NOAC by



•2. Does the local authority have a Climate Action Team? Yes/No

3. No. (or %) of elected members and local authority staff to avail of climate action training as per the Local Authority Climate Action Training Plan?  •4. Number (%) of adaptation actions being progressed by the local authority across the following stages: Not Started; On-going; Postponed; Completed; New