

# Local Authority Performance Indicators Guidelines for Report on 2020 Activity

Workshop 15 February 2021  
NOAC Secretariat Presentation



# Timeline

- Data Coordinators will be notified as soon as the LGReturns system opens.
- Data return deadline of 30 April 2021.
- Data checking, verification and validation reviews completed by the end of June 2021.
- Report publication date: September 2021.

# Learning from 2019 report

- Data entered into incorrect fields on LGReturns.
- Insufficient comments provided to explain anomalies or did not tie in with data.
- Housing data provided by LA's did not match in all cases to output data provided by the DHPLG.
- Opening Housing figure in 2019 did not match closing figure in 2018 (H1A 2019 vs H1E 2018)
- Per Capita costs were not checked (Per Capita figure entered into Total field).
- M1H: Only Dublin City, Laois and Limerick should have a different figure from M1G.

# 2020 Indicator Changes

While the co-ordinator is responsible for input of all of the indicator data being submitted on LGReturns –

- NOAC request that the data entered on the system be signed off at **Senior Management Level** within the local authority.
- A signed submission should be generated and sent including signature to NOAC ([info@noac.ie](mailto:info@noac.ie)) by the closing date for returns.
- NOAC secretariat will assist LAs in generating these submissions.

# 2020 Indicator Changes

## Housing

**H1A:** *Where a variance arises between the LA's 2019 H1E figure published in NOAC's 2019 port and H1A 2020 a detailed explanation for the variance should be provided in the comments.*

### **CLOSING LAST YEAR VS OPENING THIS YEAR**

**H1B:** *Where a variance arises between a LA's H1B figure for 2020 and those published by the DHLGH under the headings LA New Build / Part V Build excluding Lease / LA Acquisition a detailed reconciliation should be provided to the NOAC Secretariat on excel via email in addition to the data submitted on LG Returns.*

### **DATA GIVEN TO DHLGH VS DATA GIVEN TO NOAC**

**H5 B-D:** *H5 B to D has been amended and the data for this indicator will now be obtained directly from the Department of Housing, Local Government & Heritage.*

### **NOW NO LA INPUT REQUIRED**

# 2020 Indicator Changes

## Libraries

L1C: Library **active** members per head of population

Data obtained centrally from the national library management system.

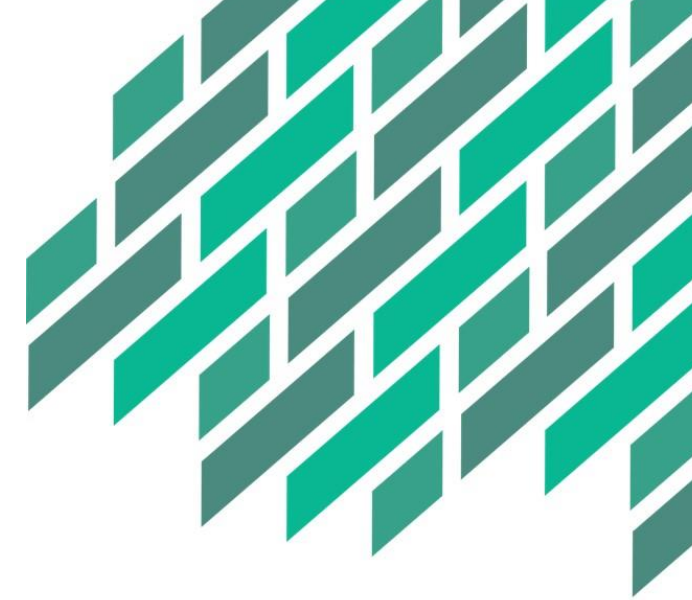
Anyone who checked out or renewed or returned at least one physical item (including laptops, tablets, etc.);

Anyone who used a digital resource that authenticates the patron ID against the LMS (for example the BorrowBox platform for lending eBooks and Audiobooks);

Anyone who used library Wi-Fi or public Internet access where a login is required



# 2020 Indicator Changes



## **C3 LA website and social media usage**

Local authorities are asked to confirm if there was a change to their cookie policies and when it came into effect.

## **E1 No./% of Households with access to a 3 bin service**

Has been amended to measure the % households based on those in agglomerations of >500 instead of the 2016 census household figure

## **E4 % of schools that currently hold and have renewed their green flag status.**

Has been amended to “E4: % of schools that currently hold and have renewed their green flag status”



# 2020 New Indicators



Three new indicators for 2020 report

E6: Public Lighting

M3: Per capita total cost of settled claims for the years 2018, 2019 and 2020

M4: Overheads



# 2020 New Indicators



## E6: Public Lighting

- A. Total billable wattage of the public lighting system
- B. Average billable wattage of the Public Lighting system
- C. Percentage of the total system that LED lights represent

- Data obtained directly from the RMO
- Number of LED lights in the public lighting system
- Number of SOX-SON lights in the public lighting system

# 2020 New Indicators

## **M3: Per capita total cost of settled claims for the years 2018, 2019 and 2020**

Data obtained from IPB Insurances + LGReturns

- Number of notified claims for the years 2018, 2019 and 2020.
  - Number of settled claims for the years 2018, 2019 and 2020.
  - Total cost of settled claims for the years 2018, 2019 and 2020.
- 
- Initially for 2018, 2019 and 2020 and annually thereafter
  - Number of Claims notified
  - Number of Claims Settled for each year (IPB and LA) including: -
    - Make up the amount paid,
    - Claims that were won,
    - Not closed/withdrawn,
    - Not statutory barred claims.
  - Total cost of settled claims for each year

# 2020 New Indicators

## M3 Public Liability

*What should be included in the number of settled claims each year?*

The **monetary** cost of all public liability claims, whether settled through IPB insurances or by the local authority as self insured or the claim amount was under the IPB excess.

Any claims that close with no cost for any reason do not need to be included.

# 2020 New Indicators

## M4: Overheads

- A. Overall central management charge as a percentage (%) of total expenditure on revenue account.
- B. Total payroll costs as a percentage (%) of revenue expenditure.

- New for 2020
- Set out in
  - LA Costing Manual (Section 5, J) - Detailed
  - LA Budget
- Mindful of LA feedback
- Will collect the data and monitor results

# 2020 New Indicators



## **M4: Overheads**

Data for this indicator will be obtained from the Local Authority AFS and FMS.

M4: A

Data is contained in a local authority Financial Management System and is defined in the Annual Budget and includes the following overheads:

**Corporate Affairs, Corporate Buildings, Finance Function, Human Resource Function, IT Services Function, Pension and Lump Sum.**

M4: B Data is contained in Appendix 1 of the Annual Financial Statement and includes:

**Salaries, Wages and Pensions**

# Updates to Guidelines

The following **dates** have been updated:

## **Page 15:**

- E2 A. The opening number of cases carried forward from the year end 2019
- E2 C. The opening case figure plus new cases should equal the total number of cases closed plus cases carried forward to 2021.

## **Page 16:**

- E4 Those which held a Green Flag from 2019 and therefore do not require renewal until 2021.

## **Page 19:**

- P4 An application received in 2019 that was dealt with during 2020 should not be included.

# Updates to Guidelines

The following **dates** have been updated:

## **Page 27/28**

**M2:** The figures in the unaudited AFS are to be used where the audit by the Local Government Audit Service has not taken place by 24 April 2021

## **Page 27/28**

**M2:** Data relating to the prior years will be carried over from the 2019 Performance Indicators Report so unless there is an error with the prior year data that requires amendment, there is no need to resend the 2016 to 2019 data.



# Updates to Guidelines

## **Libraries:**

L2B was left out of original Guidelines.

## **Finance:**

M3 Public Liability in the original Guidelines advised to insert data for 2018 and 2019 in comment boxes, but LGMA have provided data fields for these.

## **Economic Development:**

J1 & J2 will be presented per 100,000 rather than per capita as stated in the original Guidelines

# Next Steps

- Separate Workshop for Housing
- Opening of LGReturns
- Data Coordinator should arrange for the immediate running of all ICT and other systems reports containing data as at 31 December 2020 that will (e.g. followers on Twitter).
- NOAC staff available for questions on methodology and tech support. [info@noac.ie](mailto:info@noac.ie)

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# Thank you

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