

Positive Ageing and Social Inclusion

Lessons learned against the backdrop of a global pandemic



Comhairle Contae Chorcaí
Cork County Council

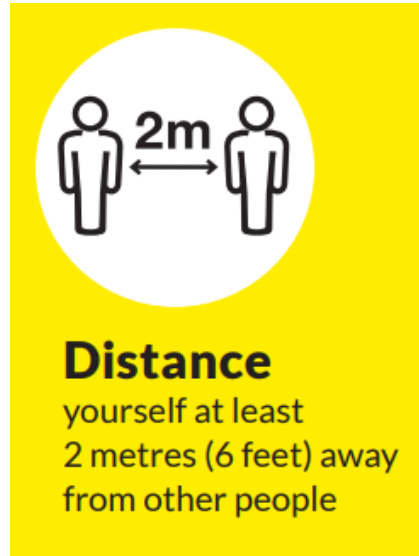
The Voice of the Older Person

- Cork Age Friendly County Strategy 2016 – 2021
- Cork County Older People's Council
- Cork County Age Friendly Alliance
- Cork County Age Friendly Town Network
- Social Inclusion, Community and Rural Development SPC
- Cork County Council €1.6million Annual Community Fund



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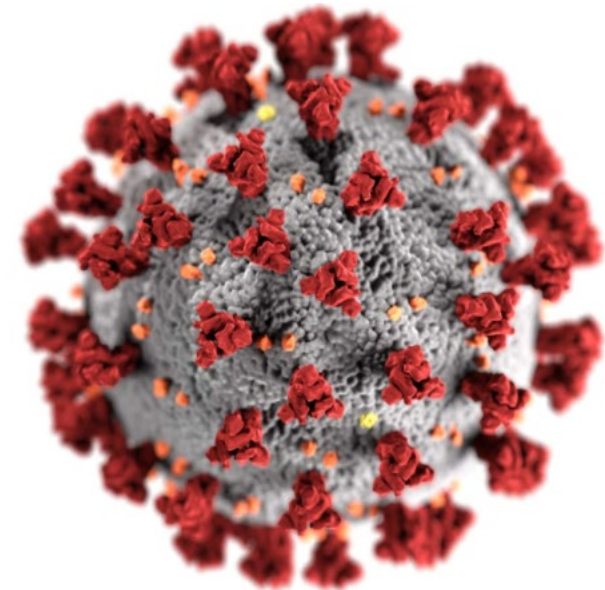
How can we promote social inclusion when we are socially excluding by design?



How to self-isolate



How to cocoon



Very high risk groups (extremely vulnerable)



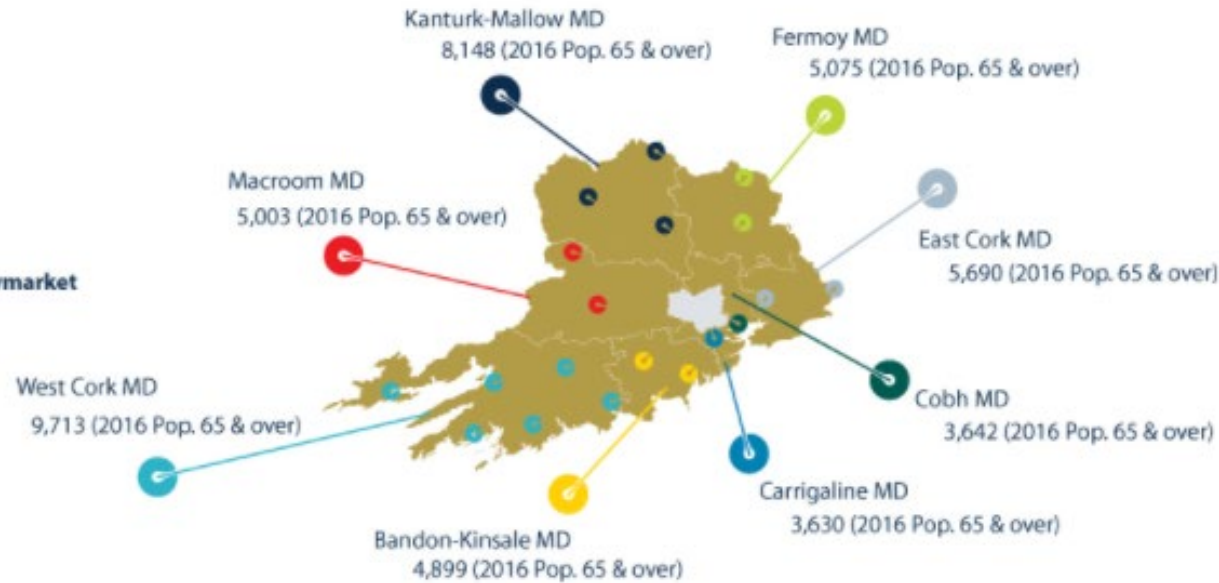
Cork County Council
COVID-19
COMMUNITY SUPPORT
PROGRAMME

Community Support Hubs

- Mallow Library
- Charleville Library
- Kanturk/Mallow MD Offices - West End, Newmarket
- Fermoy Library
- Mitchelstown Library
- Middleton Library
- Youghal Library
- Cobh Library
- Carrigaline Library
- Bandon Library
- Kinsale Library
- Castletownbere Library
- Skibbereen Library
- Bantry Library
- Schull Library
- Dunmanway Library
- Clonakilty Library
- Millstreet Library
- Macroom Library



Adapting National Initiatives to reflect local needs



The above map illustrates the Municipal Districts (MDs), the respective populations of 65 or over and the locations of the Cork County Council Community Support Hubs

19 Community Support Hubs Dispersed throughout the County recognizing the geographic size and complexity of the County.

In-house designed automated workflow matching needs with local support services.

Centralised capture of metrics and key demand areas

FREE contact number 1800 805 819 with lines open from 8.00am to 8.00pm seven days a week, those calling from outside of Ireland seeking assistance for a relative or friend, should call +353 21 4285517. You can also email us at covidsupport@corkcoco.ie or text us at (085) 8709010.

Advocating for the needs of older people

Consider

consider older and vulnerable people's needs as they re-join our communities after weeks of cocooning and isolation.

Assist

assist older and vulnerable people by respecting age-friendly parking spaces and accessible parking spaces for people with disabilities in our towns, villages and shopping centres.

Respect

respect physical distancing for older and vulnerable people and give them space on our streets, parks and walkways.

Empathize

understand that older and vulnerable people may feel especially anxious at this time.



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Targeted Initiatives

- Inclusivity of amenity space
- Housebound Library Delivery Service
- Conference Call Facility for OPC
- CARE Campaign advocating for inclusivity
- Age Friendly Towns development
- Project ACT
- Positive Ageing Webinar



Lessons Learned

- **Voice of the older person centre-stage**
- **Early identification of emerging needs**
- **Agility of service delivery models and resources**
- **Leadership role of local government in stakeholder engagement**
- **Peer to peer support for older people**
- **Embracing new technologies BUT recognizing when they are not the answer**
- **Building networks for resilience in future crises**



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