

# Performance Indicators in Local Authorities

Workshop 27 February 2020

# 2018 Report - Timelines

- ▶ Guidelines issued by the NOAC on 8 February 2019.
- ▶ Data return date was 26 April 2019.
- ▶ Review of returns for 7 indicators from 6 LAs carried out by Performance Indicator subgroup between 29 May and 28 June 2019.
- ▶ Data querying and verification by NOAC and LGMA continued into September 2019.
- ▶ Report published September 2019.

# 2018 Report - Data Issues Encountered

- ▶ Data entered into incorrect fields on LG Returns.
- ▶ Insufficient comments provided to explain anomalies or did not tie in with data.
- ▶ Housing data provided by LA's did not match in all cases to output data provided by the DHPLG.
- ▶ Time delay in responding to queries.

# 2018 Report - Data Issues Encountered

- ▶ Indicator H5: Private Rented Sector Inspections.
- ▶ Secretariat undertook a review of data received by NOAC compared to DHPLG.
- ▶ In some cases data did not match.
- ▶ Evident NOAC's guidelines were not followed.

# 2019 Report - Timelines

- ▶ Request for data will issue in the next few days.
- ▶ Data return deadline of 24 April 2020 must be met by all LAs .
- ▶ Data checking and verification as well as subgroup review must be completed by the end of June 2020.
- ▶ Report publication date: September 2020.

# 2019 Indicator Changes

- ▶ 39 Indicators for 2019.
- ▶ Aside from date changes and other minor amendments the following should be noted:
- ▶ The guidance under H1 has been amended to clarify what properties should be included / excluded.
- ▶ The guidance under H5 has been amended to tie in with the DHPLG new annual return “Inspections of Private Rented Accomodation Housing (Standards for Rented Houses) Regulations 2019 Full Year Return - Inclusive Period 1 Jan 2019 to 31 December 2019”.
- ▶ The guidance under indicator R2 has been amended to include the unit cost of works in Euro per square metre.

# 2019 New Indicators

- ▶ A new Water Indicator, W2, to establish the percentage of registered schemes audited in the year.
- ▶ A new Waste / Environment indicator, E5, to establish the % of energy savings since the baseline year in 2009.
- ▶ Two new Library Indicators. L1C, will record the library registered membership per head of population. L2B will record the annual per capita expenditure on collections over the period 01/01/2019 to 31/12/2019.
- ▶ Indicator M1 now includes M1:H which records the revenue expenditure per capita in 2019 when out of county / shared service expenditure has been excluded for specified shared services.

# 2019 Data Validation

- ▶ LGMA will not be involved in the Audit Query process for 2019.
- ▶ NOAC Secretariat will liaise directly with LAs.



# 2019 Data Validation

- ▶ NOAC will review data submitted through LG Returns and the Secretariat will raise any queries with LA coordinators.
- ▶ In order to reduce the number of queries generated, LAs are asked to include explanations for any significant changes in year on year performance.
- ▶ Data provided should match that where provided elsewhere.

# 2019 Indicators

- ▶ *Important Note:* If local authorities have a major issue to report with respect to any indicator data, then the co-ordinator should write directly to the Secretariat drawing attention to this issue, in addition to including a text note with their submission.
- ▶ If the issue relates to problems uploading data local authorities should contact the LGMA.

# Queries re 2019 Data Request

- ▶ Queries on methodology, quality assurance, analysis and compilation of the draft report and the management of the data collection process should be addressed to the NOAC Secretariat at [info@noac.ie](mailto:info@noac.ie)
- ▶ Thank you.