

# NOAC

## National Oversight and Audit Commission

1<sup>st</sup> September 2020 at 10.00 am

Remote (VC) Meeting

### Agenda

- 1) Minutes & actions of previous meeting;
- 2) Declaration of any conflict of interest;
- 3) Matters arising;
- 4) NOAC Corporate Affairs:
  - Remote Working; NOAC Membership; NOAC Sharepoint; NOAC / Department SLA / PDA.
- 5) Work Programme:
  - WG1: - LG Governance, Efficiency & Reform (LGER);
    - o Local Authority Corporate Plans;
    - o Regional Assemblies;
  - WG2: - Performance Indicators (PI);
    - o Economic Indicator Evaluation;
  - WG3: - Communications and Customer Service (CCS);
    - o Customer service survey;
    - o Website and Branding;
    - o Customer Survey and Best Practice Workshops
  - WG4: - Financial Management and Performance (FMP);
    - o MyPay Review
    - o Engagement with the IPA regarding Audit Committees
  - CHAIR: -
    - o Update on Scrutiny including reporting options document and sample reports;
    - o Review of NOAC Report Recommendations;
  - Mid-year progress review
- 6) COVID-19 – Impact on Local Authorities;
- 7) Update on engagements and meetings with other bodies/organisations;
- 8) Future Meetings;
- 9) Any Other Business;

### **Meeting ends**

- Note the meeting will be followed by separate meetings with Carlow County Council at 11:15;