

National Oversight and Audit Commission

21st July 2020 at 10.00 am

Remote (VC) Meeting

Agenda

- 1) Minutes & actions of previous meeting;
- 2) Declaration of any conflict of interest;
- 3) Matters arising;
- 4) Remote Working;
- 5) NOAC Membership;
- 6) Work Programme:
 - WG1: LG Governance, Efficiency & Reform (LGER);
 - o WG meeting on 13 July 2020;
 - Local Authority Corporate Plans;
 - o Regional Assemblies;
 - WG2: Performance Indicators (PI);
 - Economic tender;
 - WG3: Communications and Customer Service (CCES);
 - Decision on 2020 Customer Service Survey Report;
 - o Decision on 2018-2020 Infographic Report
 - Website and Branding;
 - WG4: Financial Management and Performance (FMP);
 - CHAIR: -
 - Update on Profile Visits (Scrutiny Programme) including reporting structure options;
 - o NOAC Annual Report 2019;
- 7) Update on engagements and meetings with other bodies/organisations;
- 8) Future Meetings;
- 9) Any Other Business;

Meeting ends

Note the meeting will be followed by separate meetings with Monaghan County Council and the LGMA.