

Meeting of NOAC on Tuesday 16th December 2014 at 12.00 a.m.

At offices of the LGMA, Local Government House, 35-39 Ushers Quay, Dublin 8

Agenda

- 1) Minutes of Meeting of 28th October 2014 and matters arising
- 2) Report of NOAC Workshop of 25th November 2014 and Facilitator Summary
- 3) Draft Statement of Strategic Intent for NOAC
- 4) Draft NOAC Workplan for 2015 - 2016
- 5) Performance Indicators Sub-Group – report/discussion/decision
- 6) Independent Assessment Panel report re 2013 Service Indicators Report
- 7) Housing Review Sub Group – report/discussion/decision
- 8) Meeting Dates for next 6 months
- 9) Any Other Business

Short lunch break

- 10) Amárach Customer Service Presentation to NOAC will be at 2.30 p.m.