

## **Minutes of the National Oversight and Audit Commission (NOAC) Meeting**

**Tuesday 25 June 2019 at 10:00 am**

Venue: Conference Room, Custom House, Dublin 1

Attended by:

Chairperson Michael McCarthy

Members Martina Moloney

Michael McGreal

Barry Quinlan

Constance Hanniffy

Sharon O'Connor

Tara Buckley

Colleen Savage

John Buckley

Secretariat: Neill Dalton

Apologies: Dave Holohan

### Minutes of last meeting and matters arising

The minutes of the meeting were agreed by the members.

### Declaration of any conflicts of interest

There were no declarations of conflicts of interest from the Board.

### Update on the NOAC Board

The Chair confirmed Constance Hanniffy has been reappointed to the board and the recruitment of two new members via the PAS process has begun. A member asked if the skills lost by the outgoing members will be noted as part of the recruitment process for the two new members. The Chair confirmed this will be the case.

### Away day update

The Chair advised the facilitator he had hoped would attend is not available. The Chair asked the members to submit any suggestions for a replacement facilitator. A member asked if

there will be time on the away day to discuss issues that have arisen. The Chair confirmed there would and read out the agenda for the day.

#### Customer survey update

An update on the Local Authority Satisfaction Survey 2019 was presented which included details of the PR services engaged by NOAC to assist in launching the report. The publication date was confirmed as 1 July 2019 and that a member of the subcommittee was undertaking media training in order to deal with any queries received.

A discussion was held around the margin of errors detailed in the report.

The members also discussed the merits of increasing the sample size from 100 to 300 but agreed the additional cost was not justified.

#### Performance Indicator Report 2018 update

The Chair of the subcommittee confirmed five of the six validation visits had been completed and noted it appears there has been an improvement in the quality of the data received for the 2018 report.

#### Public Spending Code update

The Chair confirmed that the information received from LAs was currently being collated and the Secretariat would furnish a draft copy of the report when ready.

#### Wrap up with John Buckley & Collen Savage

The Chair and members acknowledged the valuable contribution to NOACs work by John Buckley and Collen Savage and wished them well for the future.

John Buckley provided a hand over document in respect of the Financial Performance subcommittee.

#### Any other business

No matters to discuss.