

## **NOAC 2018 Indicative Work Plan**

- Decide 2017 Performance Indicators and issue appropriate guidance in early 2018
- Prepare NOAC Annual Report 2017 and publish in April 2018
- Complete Customer Survey of users of local authority services in the 10 largest LAs by population
- Meet with Chief Executives of Offaly County and Cork City Councils and finalise NOAC report based profiles of those two authorities and that of Louth County Council in Spring 2018
- Compile profiles of remaining local authorities and meet with the Chief Executives of 5 authorities during 2018
- Review any reports produced by the LGAS VFM Unit and the LGAS Audit reports on the 2016 AFSs
- Complete and publish the reviews of the Audit Committee functions performance and of the follow-up to some of the issues raised in the LGAS audits of the 2015 Annual Financial Statements
- Progress evaluation of Corporate Plan implementation
- Publish Public Spending Code QA Report 2017 in Autumn 2018
- Publish 2017 Performance Indicators Report in September 2018
- Organise further Good Practice showcase event with CCMA if considered appropriate before end 2018
- Complete the PMO Projects Sub-Group's review of the Internal Audit function survey
- Commence evaluation of the service level agreements with the Local Enterprise Offices when notified of the completion of their review by D/JEI
- Review CCMA ICT Strategy Implementation Plan when available

### **Working Arrangements**

NOAC Sub-Groups

Strengthened relationship with LGAS

LGMA involvement expanded beyond the annual Performance Indicators Report

Potential use of consultants as needed

Consult other agencies as appropriate