

## **NOAC 2017 Work Plan**

- Decide 2016 Performance Indicators and issue appropriate guidance in January 2017
- Publish LA Housing Management and Maintenance Review in January/February 2017
- Commence evaluation of Corporate Plan implementation in January/February 2017 and examine 10 local authorities during the year
- Complete Customer Survey desktop exercise in February 2017 and proceed to next stage of project
- Prepare NOAC Annual Report 2016 and publish in April 2017
- Publish Public Spending Code Report 2016 in Summer 2017
- Publish 2016 Performance Indicators Report in September 2017
- Review any reports produced by the LGAS VFM unit and the LGAS Audit reports on the 2015 AFSs
- Organise Best Practice showcase event with CCMA
- Commence next thematic reviews (x 2)\*
- Financial Performance and PMO Sub-Groups' programme of work to be decided in light of engagement with the LGAS Director of Audit re the VFM 2017 work plan\*\*
- Commence evaluation of the service level agreements with the Local Enterprise Offices subsequent to the completion of its review by D/JEI

### **Working Arrangements**

NOAC Sub-Groups

Strengthened relationship with LGAS

LGMA involvement to be expanded beyond the Performance Indicators Report

Potential use of consultants as needed

Consult other agencies as appropriate

\* Possible topics are under consideration but the initial two reviews are likely to be in the areas of ICT and Community.

\*\*NOAC's PMO sub-group proposes to review the Internal Audit function and also discussed achieving a better link with the external audit process and looking at the role of the LGAS and the consistency of its approach to auditing the local authorities. The LGAS plans to examine Unfunded Balances, Interest Only Loans, Gap between Pensions and Costs, Rateable Valuations and Aging of Debts.